

## Customer enquiry form

Please complete the following details (in block capitals)  
for your customer and fax through to 0115 842 1687



Today's date:

### Customer's personal details

First name:

Middle name:

Surname:

Installation address:

Postcode:

Contact details: Home: Email:  
(Tip: we need at least 2 numbers) Mobile:

When's the best time for us to call the customer back: Morning (9-12 am)  Afternoon (12-6 pm)  Evening (6-9 pm)

What services is the customer interested in: TV  Broadband   
Phone  Mobile

**For letting/estate agents use only:** What is the predicted date of the move?

**Customer's signature:** Today's date:

### What happens next?

A member of the Virgin Media team will contact the customer by phone to talk through the best package for them. If they're interested in joining Virgin Media, we'll take their details and organise installation as well. (If they rent their property, in some cases we'll need their landlord's agreement as well).

Agent code/agent name: 72384 / Megabyte Computer Services

Agent tel no: 0161 628 8080

Agent Email: megabyte@megabyte-cs.com

**For Virgin Media use only:** Date received: Action taken: